



# Moving Company *Red Flag Checklist*

- The company's **website has no local address** or DOT number.
- When you call the mover, they **answer with generic names like "movers" or "moving company"** instead of a specific company name. **They may have a generic email address.**
- The company may **claim to have been in business for decades but lack an online presence.** They may submit their own fake reviews online to make their business seem legitimate.
- The mover **doesn't give you a binding or non-binding estimate.** A binding estimate guarantees you won't pay more than the estimated amount. A non-binding estimate cannot be over 110% of the original estimate.
- The company **pressures you to make a deposit right away because of a limited time deal.**
- If storage is needed after pick up, **the moving company won't provide an exact address.**
- The company **requires you to pay with cash, direct wire transfers, or postal money orders.**
- The mover doesn't provide you with a copy of "Your Rights and Responsibilities When You Move."** Federal regulations require moving companies to provide this booklet to customers planning interstate moves.
- The mover **attempts to get you to sign blank documents** before loading your goods. Never sign a blank document.
- The moving company **will not provide adequate answers to your questions.** They may make unsolicited calls to push you into quick decisions.
- The moving company **arrives with a rental truck instead of a company owned vehicle.**
- The moving company gives you a **price without an onsite inspection.**