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Attorney General Hilgers Secures Settlement with Menards

Lincoln -- Attorney General Mike Hilgers today announced a multistate settlement with Menard Inc. d/b/a Menards, the home improvement retail chain. The settlement resolves claims made in 2020 that the company incorrectly marketed its Menards 11% Rebate Program.

In a settlement with the states, Menards has agreed to clearly communicate the limitations of the rebate program to their customers and disclose all applicable terms and conditions in a readily available manner. Menards will also clearly communicate to their customers that Menards is doing business as Rebates International.

Menards has also agreed to the following:

- Allow consumers at least one year from the date of purchase to submit a rebate claim.
- Update their online rebate tracker with information about the rebate claim within 48 hours of the application being input into Menards' system.
- Update their online rebate tracker with additional information about the rebate, including updates about returns affecting the rebate.

As part of the settlement, the company will pay Nebraska \$231,975.22.

Joining Nebraska in this settlement, which was co-led by Minnesota, Wisconsin, Illinois, and Iowa, are the attorneys general of Arizona, Kansas, Michigan, Ohio, and South Dakota.

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