Bashar Kachachi REDACTED google.com> From: Shirley Heath REDACTED microsoft.com> To:

Re: Microsoft Ads + Search Ads 360 (11/13) meeting follow-up Subject:

Shirin Eghtesadi REDACTED google.com>, Ryan Krueger REDACTED loogle.com>, Amit Varia Cc: REDACTED google.com>, Jolyn Yao REDACTED oogle.com>, Jim La Force < REDACTED nicrosoft.com>, Brian Utter

REDACTED microsoft.com>, Eduardo Indacochea REDACTED microsoft.com>, Piyush Naik REDACTED @microsoft.com>, Jason

REDACTED microsoft.com>

image001.jpg

Shirley and team,

Thanks for your email.

As we've mentioned in our prior meetings, SA360 prioritizes feature investments based primarily on feedback from our customers. As a matter of policy we do not make any commitments regarding our roadmap or future investments.

We can share our current thinking/roadmap early next year. Note that our roadmap is always subject to change based on an ongoing view of our priorities.

Thanks, Bashar

On Tue, Nov 26, 2019 at 4:06 PM Shirley Heath REDACTED icrosoft.com wrote:

Thanks Jim for the recap. There were a few other things we discussed that I think we all assume as part of the follow up. But I wanted to call them out specifically.

 It is important for our clients that use your platform to have the same level of access to Microsoft Advertising features that they have to Google Ads features. To that end, we asked that for new features that are aligned with Google Ads features, SA360 commit to a defined timeframe for MSA support. Thinking more about this following the meeting, we believe no later than 90 days following Google Ads is reasonable. In addition to support for new features, we ask for commitment to work down the disparity outlined in the table below by also including mutuallyagreed items from the backlog into each development cycle.

REDACTED

You identified a list of "Under Consideration" items and indicated a final decision would be made 1/1 so we look forward to a definitive response on those the first week in January.

Wishing all of you and your families a happy Thanksgiving, and if you are traveling, safe and easy travel.

Shirley

From: Jim La Force < REDACTED microsoft.com>

Sent: Friday, November 22, 2019 2:07 PM

To: REDACTED google.com; Shirin Eghtesadi (REDACTED google.com); Ryan Krueger (REDACTED google.com); Amit Varia < REDACTED google.com >; Jolyn Yao < REDACTED google.com >; Brian Utter < REDACTED microsoft.com >;

Eduardo Indacochea < REDACTED microsoft.com >; Shirley Heath < REDACTED microsoft.com >; Piyush Naik

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REDACTED nicrosoft.com>; Jason Draime REDACTED nicrosoft.com>
Subject: Microsoft Ads + Search Ads 360 (11/13) meeting follow-up

Hi Search Ads 360 team,

Thank you for hosting us last week to review H1 2020 roadmap. I am emailing to follow-up on a few action items that surfaced during this meeting. Please let me know if we missed anything.

In addition, as discussed in the meeting, providing you with a larger list of features that we understand SA360 supports for Google Ads, but not for Microsoft Advertising (**note:** red cell is prioritized list, e.g., Responsive Search Ads). Out of the 54 features listed, 27 are supported for Microsoft Ads (50%). This is our best view based on your public documentation. Please do review and let us know if anything is incorrect.

Action Items:

- Microsoft Ads & SA360: Define approach, workstream and owners to kick off test pilot for Floodlight conversion + MSFT auction-time bid test
 - 11/21: Ryan and Jim developed a draft approach including initial opt-in messaging, workstreams and owners. We will circulate amongst our respective teams for review in order to finalize.
- SA360: Provide Microsoft with data showing that Microsoft SOW isn't negatively impacted when in combined portfolio with Google Ads and Google Ads auction-time bidding is enabled.
- SA360: Microsoft requesting SA360 update messaging in SA360 UI related to enabling auction-time bidding. Current message leads advertisers to believe it applies to both engines. "Enabling Features Enable engine bid strategies to work with this Search Ads 360 bid strategy to improve performance" Below this statement is a checkbox with message "Auction-time bidding". There is no mention this applies to only Google Ads.
- Microsoft Ads: Provide SA360 with our timing for support of impression share bidding.
- Microsoft Ads: Deliver on parallel tracking crawl report, still targeting March 2020.

Larger Feature Parity List:

| Feature | Microsoft | Google |
|--|-----------|--------|
| Ad Campaigns (Search campaign with text ads) | Yes | Yes |
| Shopping Campaigns | Yes | Yes |
| Shopping Campaigns - Local Inventory Ads | No | Yes |
| Multiplicative Bid Adjustments | No | Yes |
| Campaign-Specific Timezones | No | Yes |

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| Shared Budgets | No | Yes |
|-------------------------------------|---------|-----|
| Daily Budget | Yes | Yes |
| Network Selection | No | Yes |
| Search & Content Bid Match | Yes | Yes |
| Ad Rotation | Yes | Yes |
| Start and End Dates | Yes | Yes |
| Expanded Text Ads | Yes | Yes |
| Text Parameters | Yes | Yes |
| Dynamic Search Ads | Partial | Yes |
| Product Ads from Shopping Campaigns | Yes | Yes |
| Responsive Search Ads | No | Yes |
| Ad Countdowns | Yes | Yes |
| Ad Copy Testing | Yes | Yes |
| A/B landing Page Testing | Yes | Yes |
| Ad Customizers | No | Yes |
| Dynamic Keyword Insertion | No | Yes |
| Negative Keywords | Yes | Yes |
| Match Type | Yes | Yes |
| Max CPC | Yes | Yes |
| Landing Page URL | Yes | Yes |
| Device Type Bid Adjustment | Yes | Yes |
| Enhanced CPC | No | Yes |
| Max Clicks | No | Yes |
| Max Conversions | No | Yes |
| Target CPA | No | Yes |
| Target ROAS | No | Yes |
| Auction Time Bidding | No | Yes |
| | | |

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| Conversion Sharing | No | Yes |
|---|-----|-----|
| Tracking Templates | Yes | Yes |
| Custom Parameters | No | Yes |
| Device-Specific Landing Pages | Yes | Yes |
| Parallel Tracking | Yes | Yes |
| Geographic Targeting and Bid Adjustment | Yes | Yes |
| Language Targeting | Yes | Yes |
| Device Targeting and Bid Adjustment | Yes | Yes |
| Radius Targeting | No | Yes |
| Location Search Specific Targeting | No | Yes |
| Remarketing Lists | Yes | Yes |
| Website Exclusion | No | Yes |
| Search, Search Partners, Display Network Targeting | No | Yes |
| DSA Page Feed | No | Yes |
| Account Level Sitelink Extensions | Yes | Yes |
| App Extensions | No | Yes |
| Callout Extensions | No | Yes |
| Call Extentions | No | Yes |
| Location Extensions | No | Yes |
| Clicks/Cost/Impressions | Yes | Yes |
| Impression Share | Yes | Yes |
| Labels | No | Yes |

Best Regards,

Jim La Force

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Global Partner Account Executive

Microsoft Advertising

Office: **REDACTED**

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