



Attorney General Doug Peterson

News Release

FOR IMMEDIATE RELEASE
December 23, 2020

ATTORNEY GENERAL PETERSON ANNOUNCES DATA BREACH SETTLEMENT WITH SABRE HOSPITALITY SOLUTIONS

LINCOLN – Attorney General Peterson, along with the attorneys general of 26 states, has entered into a settlement with Sabre Corporation that resolves an investigation into the 2017 data breach of Sabre Hospitality Solutions’ hotel booking system. The breach exposed the data of approximately 1.3 million credit cards. The settlement requires a payment of \$2.4 million, of which the State of Nebraska will receive \$43,006 and injunctive relief.

Sabre Hospitality Solutions, a business segment of Sabre, operates a proprietary reservation system which connects business travel coordinators, travel agencies, and online travel booking companies to Sabre’s hotel customers. On June 6, 2017, Sabre informed its hotel customers of a data breach that had occurred between August 2016 and March 2017, which the business had disclosed in an SEC filing the month before. Notice to consumers was provided by the hotels, resulting in some notices being issued as late as 2018, and some consumers receiving multiple notices stemming from the same breach.

The settlement requires Sabre to include language in future contracts that specifies the roles and responsibilities of both parties in the event of a breach. It also requires Sabre to try to determine whether its customers have provided notice to consumers, and to provide the attorneys general a list of all the customers that it has notified. In addition, the settlement requires that Sabre implement and maintain a comprehensive information security program, implement a written incident response and data breach notification plan, implement specific security requirements, and undergo a third-party security assessment.

Joining Attorney General Peterson in this settlement are the attorneys general of Alaska, Arizona, Arkansas, Connecticut, Florida, Hawaii, Illinois, Indiana, Iowa, Louisiana, Michigan, Minnesota, Missouri, Montana, Nevada, New Jersey, New York, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, Tennessee, Virginia, Vermont, and Washington.

To obtain information about how to protect yourself as a consumer, file a consumer complaint, or report a scam, please visit the Nebraska Attorney General’s Office, Consumer Protection Division website at www.protectthegoodlife.nebraska.gov or call (800) 727-6432.

###

Suzanne Gage
Director of Communications
Nebraska Attorney General
Office: 402.471.2656
Mobile: 402.560.3518
Suzanne.gage@nebraska.gov

