



Attorney General Doug Peterson

News Release

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Text Message Scam: Imposter Acting as Pinnacle Bank

LINCOLN – Attorney General Doug Peterson is issuing a consumer alert for Nebraskans to be wary of scam text messages. Consumers may be receiving text messages purporting to be from Pinnacle Bank, warning that unauthorized account activity has been detected. The message contains a link that opens up a webpage requesting the customer's name, card number and ATM pin number. The text and the website may look legitimate, but they are not. This is a fraudulent text message attempting to compromise your online user credentials to gain access to other identifying information. If you receive this unsolicited text message, do not reply or click on the web link, and delete it immediately.

The Attorney General's Office has received roughly 25 reports of this text scam since Monday morning. The scam text messages have been received by both customers and non-customers of Pinnacle Bank.

If you are concerned about the safety of your accounts or clicked on the link in the text message, please contact your local bank immediately. In addition, notification should be filed with the three major credit bureaus – [TransUnion](#), [Experian](#) and [Equifax](#).

If you need assistance or additional information on protecting your identity, or would like to file a complaint, please contact the Attorney General's Office Consumer Protection Division at ago.nebraska.gov or 800-727-6432.

A screen shot of the text message can be found [here](#).